



STARS POLICIES AND PROCEDURES

UPDATED 08/12/2022

Reservation Process

Advanced booking is required for all lessons, camps and programs. A participant form must be completed before a reservation can be placed. All activity appropriate waivers must be completed prior to any participation in STARS programming. Failure to complete, sign, and return all forms to STARS may result in a cancellation.

For any lessons, camps, or programs that are waitlisted, STARS has up to the date and time of the lesson, camp or program to notify you if we can provide service.

COVID/Face Coverings

STARS is currently operating as a mask optional program.

Masks are optional for all programming, but we will follow your lead. Our staff will gladly wear a mask when requested on individual lessons.

If you or your family members are experiencing symptoms of COVID or have tested positive for the virus, we ask you to call STARS before coming to any scheduled activities.

Equipment Rentals

All rentals and fittings are to be completed prior to any STARS lesson. If you arrive to your lesson without equipment, we will reschedule your lesson if possible.

Weather

All lessons take place in an outdoor environment where weather conditions can rapidly change. Therefore, it is the participant's or guardian's responsibility to be prepared and

dress for all conditions. Also, please make sure participants are dressed and ready upon arrival for all lessons/programs.

Personal Care Attendants

STARS Adaptive Recreation program volunteers and staff cannot administer medication or assist with the personal care of participants. Those who require assistance shall provide a personal care attendant during the activity. Personal care attendants are free of charge to participate with the program when assisting a participant. STARS staff maintains the right to screen all applicants for the appropriateness of each camp to ensure that each participant will have a safe, fun experience.

Service Animals

STARS staff are not responsible for service animals. Arrangements must be made for service animals prior to activities.

Drop Off / Pick Up

A parent or guardian is required to check in and check out each child every day of programming with a designated STARS staff. We will not release your child to anyone not on your list of approved individuals. Please submit the names and contact information for anyone other than a parent/guardian who may be dropping off or picking up your child.

Lunch / Snacks (*when applicable*)

Participants are responsible for bringing a lunch, a snack, and a full water bottle every day. Please note that our programming is primarily outdoors so we do not have refrigeration, nor do we have any means to heat lunches.

Late Arrivals

All lessons will start promptly at the scheduled time. Please allow ample time for travel, parking, equipment rental, lesson preparation, etc... Late arrivals need to call the STARS office at 970-870-1950 as early as possible. Lessons will not be extended due to late arrivals. Lessons will be forfeited if the STARS office has not been notified of a delay of 30 minutes after the lesson start time.

Drug/Alcohol Policy

STARS maintains a Drug and Alcohol-Free environment during camps and lessons. Use, being under the influence, and transfer of alcohol, marijuana, illegal drugs, or other intoxicants by participants at any time on STARS premises is strictly prohibited.

Helmets

If participating in any of the following activities, participants are required to wear helmets.

1. Cycling
2. Mountain Biking
3. Horseback Riding
4. Alpine Skiing and Snowboarding
5. Outdoor Rock Climbing

Winter Only

Weight Limit

Due to the equipment manufacturer determined weight limits and the personal safety of both the participant and instructor, STARS cannot accommodate sit skiers over 200lbs.

Lift Tickets

Lift tickets are provided for all lessons, camps and programs. There are NO complimentary or discounted lift tickets for family members of participants in STARS programs.

Summer Only

Activities

Please note all activities are subject to change. You will be notified of any changes to programming by email, text, or phone call.

Horse Program

Participants in the horse program are required to wear a helmet (provided), long pants and closed toe shoes.

Lunch / Snacks

Please do not send money for lunches.